

GOVERNING BOARD MEETING MARCH 23, 2023, • 12:00 PM-VIA ZOOM

DIRECTORS PRESENT:

Sue Hazlett, District Director-VIA Zoom
Bessie Spangler, District Director
Ken Vandehey, District Director
Peggy Temple, Corporate Director, Chair
Diane Magone, District Director
Jessica Schaak, Corporate Director-VIA Zoom
Leona Crichton, Corporate Director
Gloris Castles, District Director

DIRECTORS ABSENT:

Dawn Terrill, County Commissioner
Mary Jo Lommen, Corporate Director

OTHERS PRESENT:

Laurel Chambers Haskins, CEO
Stacy Conrow-Ververis, CFO/Director of Human Resources
Erin Woodson, Director of Administrative Services

PUBLIC PRESENT

Call to Order/Establishment of Quorum

This meeting was called to order on Thursday March 23, 2023, at 12:04pm by Peggy Temple, Board Chair. A quorum was established and district quorum as well.

Public Comment

None

Approval of Minutes

Leona made a motion to approve the minutes of the March 2, 2023, board meeting. Ken seconded the motion; motion carried.

Committee Reports

Executive Committee

- Peggy reviewed the executive committee meeting.

Professional Affairs Committee

- The following providers were brought before the Professional Affairs Committee prior to this meeting and their privileging requests were all approved for two-year terms:

- Newton Coutinho, MD
- Craig Hancock, MD (Telestroke)
- Alan Muraki, MD (Telestroke)
- William Theodorou, MD (Telestroke)
- Kyle Arslanian, MD (Telestroke)
- Mark Slepian, MD (Telestroke)
- Mark Giovannetti, MD (Medical Imaging Associates)
- Peter Vance, MD (Medical Imaging Associates)
- David Warden III, MD (Medical Imaging Associates)
- Kinjal Desai, MD (Telestroke)

Leona made a motion to approve the above-listed providers for two-year terms. Diane seconded the motion; motion carried.

New Business

Support Letter for Transportation Alternatives Program “Safe Route to School”

Bessie presented information about the “Safe Route to School” program. The Town of Superior is asking for a support letter from the board. Stacy has written the letter and provided everyone with a copy of the letter.

Diane made a motion to approve the support letter for the Transportation Alternatives Program, Leona seconded the motion; motion carried.

The Pulse of MCH

- Clinical Services update presented by Alex Conrow, Director of Clinic Services. Alex presented all the new and improved things happening at the clinic.
- Trauma-Alex Conrow, Director of Clinic Services. Alex presented information regarding our Trauma program and all the hard work that has been to be create a great program.

Accountability Report

Presented by Laurel and Stacy.

March’s “In this House....let help in making the world a brighter place! Presented by the Nursing Department.

During March we have learned from each other on what self-care might look like. To help one another or a situation, we must remember to take care of ourselves first. Weekly prizes were given for posting your best self-care ideas.

Stacy also presented revenue cycle fast action team. We are calling in help from others to help with Cerner and revenue cycle. Some training will be in person and some virtual. We are really pushing for in person training.

Cerner/Oracle

- Lidiya Ter-Markarova—Lead Revenue Cycle Architect
 - Escalation resource for troubleshooting revenue cycle

- Brenda O’Leary—Lead Revenue Cycle Architect
 - Conducting 8 hours of remote work sessions with MCH staff March 22-24
- DeeDee Haggard—Lead Revenue Cycle Architect
 - On site March 28-30 to work side by side with MCH staff

John Bartos—Former CEO Marcus Daly Hospital

Kelly Akkerman—Former Business Office Manager Marcus Daly Hospital

1. Experience and knowledge with Cerner. Knows and understands how the system is supposed to work.
2. Identify problem areas in Revenue Cycle—Bring in Best Practice Solutions.
3. Monitor the progress in cleaning up the accounts receivable (AR).
4. Team effort to get where we need to be.
5. Final goal and celebration when we reach AR days of 45-48.

Unfinished Business

Leone mentioned the sign board at Darlow’s-Ken said we will speak with Chris Darlow and see if there is any way to relocate that sign. The hospital owns the sign, but Darlow’s allow us to keep it up.

Current Events (No Action Required)

- Rec Club’s paddle board race in April
- Non-for-profit fair coming up. Merry Jo Berry is running the show.

Next Board Meeting Date

Thursday April 27, 2023 @ 12:00PM

For the Good of the Order

Executive Session

Adjournment

Leona made a motion to adjourn the meeting. Bessie seconded the motion; motion carried. There being no further business, the Board adjourned at 1:13pm.